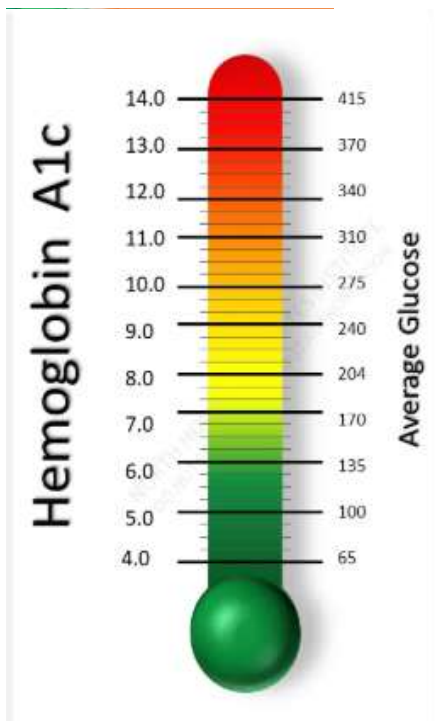


Bridging the Divide: Integrating Community Partners and Information Exchange for Holistic Care



Ann Clement
Executive Director
Wyoming 211

1



Things We Know Elevate the Risk of Diabetes

Food environment – food security and / or limited access, “food swamps” or “food deserts”

Economic stability – secure housing, income levels, employment, insurance status

Transportation – access to medical appointments

Environment – safe access to physical activity

Health literacy and education – limited education or language barriers complicate understanding of medical regimens and self-care

Social context – poor social support / high stress can hinder access to care

2



Factors We Know Support Diabetes Management

Diabetes self-management education and support (DSMES)

Tools and Technology – Glucose meters and digital trackers

Social and Emotional Support – friends and family understanding the emotional impact of diabetes

Lifestyle and Behavioral Support – nutrition therapy, physical activity, mental health support

Team Based Care (TBC) – primary care, specialists, dietician, pharmacist

3



Who Should Team-Based Care Include?

Average ER Utilization 12 Months Prior to Screening Per Need Identified (Unique Count of Individuals based on Most Recent Screening)



4



What's your biggest roadblock to serving your clients?

Awareness of your services?

Finding Resources?

Communicating with Clients?

Funding?

Assessing Needs and Unmet Needs?

How much time do you spend when you receive a referral?

How much time do you spend identifying referral options?

What about reporting?

5



CommuniCare

CommuniCare is a new initiative that aims to improve access to community services, health, and equity by improving coordination and communication between service providers in Wyoming as a Community Information Exchange® (CIE).

A Community Information Exchange® (CIE) is a network of cross-sector partners who commit to sharing information and coordinating care with each other. Partners can access a variety of tools and Wyoming 21's comprehensive resource database where they contribute to a single longitudinal client record, share information important to care, and make bi-directional, closed-loop referrals. As a result, their shared clients will have more efficient access to the care and support they need to improve their health and quality of life.

6

Resource Directory
Partnered with Wyoming 211, Wyoming CommuniCare delivers the most comprehensive and up-to-date resource directory in the state allowing for indirect and direct partner referrals.

Case Management
Our innovative case management technology enhances access to healthcare and social services with our integrated care coordination approach and efficient care team tools.

Reporting & Analytics
Our robust, customizable analytics reporting delivers actionable insights on community health trends, empowering data-driven decisions to improve population wellness outcomes.



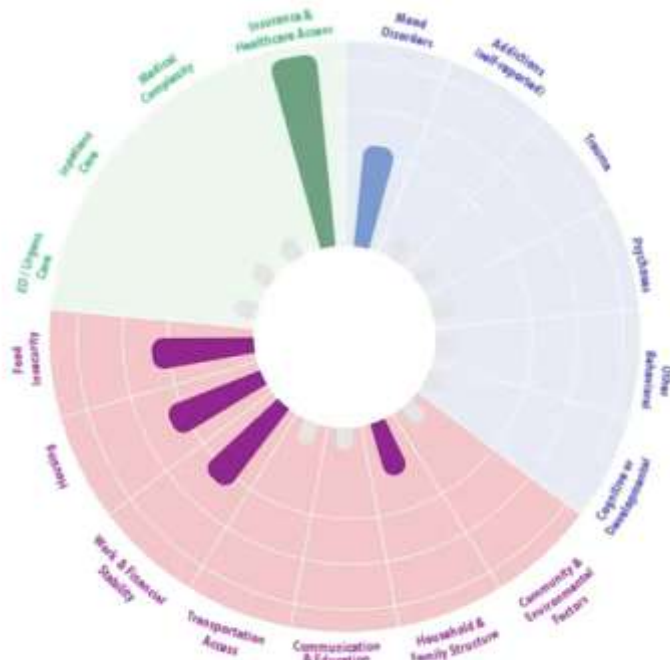
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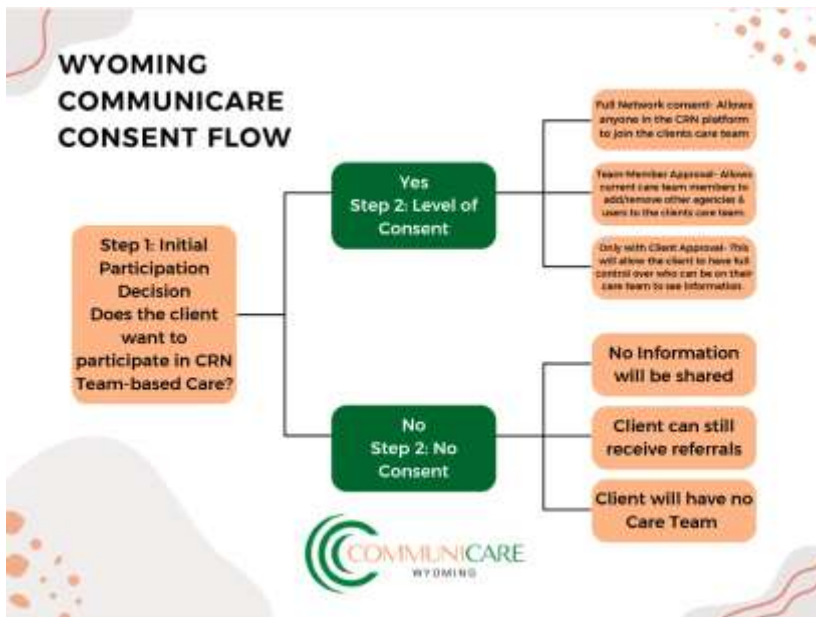
How Can Cross-Sector Teams Connect?



8



9



10



Role of CommuniCare Social Services Coordinator

Crisis / bridge / short term case management

Evaluation and in-take to initiate support within local community

Partner support for assisting with client needs without consent – creating action steps for client progress

Member of a care team for client with consent to assist with troubleshooting and other case management support



Trackable Outcomes

